**Interviews:**

*Jenna*

* Finds it hard to manage her relationships
* She wants reminders to send messages to people with a frequency based on how familiar she is with them
* She wants a way to keep track of things people have done that she didn’t like and what attempts she has made to communicate with them about it
* This is so that she can get reminders that a relationship might not be super healthy
* Ideally, she would want it to be integrated with her messaging platform of choice to provide statistics about her chats with people
* This is so that she can notice when relationships are really one sided or how long on average she can put off responding to someone

*Chris*

* Finds it hard to remember his friend’s timetables
* He wants an app that can show him where his and his friend’s timetables overlap, and when he can meet up with his group mates to work on projects
* He thinks integrating an assignment tracker would be useless as he already has a calendar app to manage his assignments
* He also thinks including a timetable planner would be a waste as there already exists one for his university
* He would like an app to also be able to modify his timetables in case he can’t attend classes so that time can be freed up and other group mates/friends know about his availability changes
* He would like it to include work, volunteer and university schedules

*Extra idea/problem space*

* He finds it difficult to use his phone for everyday tasks
* He would really like an app that could display the screen content of his phone on his laptop, like that of chrome cast with phones to TVs

*Lara*

* As a freelance personal trainer, she finds it a bit inconvenient to find and have each of her clients call her up to book a session with her
* She also finds it difficult to travel to her clients if they are located very far away
* She wants an app that she can use for clients to easily find her, book time slots with her and find her depending on how close she lives to them
* She also wants to be able to view her competition in the area so that she can promote herself better if she needs or offer sales to attract new clients
* She would like to list her skill set on the app, her location, her prices, her offers, her events (such as boot camps) and social media pages (as to be able to advertise herself)
* She would also like to keep a list of her existing and new clients to be able to send them messages about sessions if they haven’t booked with her in a while